

*The Right Service
at the Right Price.*



www.BGTSLLC.com

Solutions Oriented Support – “SOS” Standard

Perhaps you only require a standard solution for your Organization. We answer your “SOS” with our Standardized Package; which offers familiar industry-wide solutions.

“SOS” Standard includes the following features:

- **Desktop/Laptop Support [Hardware/Software]**
 - Installation, Maintenance, Repair, & Troubleshooting
- **Server Support [Hardware/Software]**
 - Maintenance & Troubleshooting
- **Peripheral Device Support**
 - PDA's, Cell Phones, Black Berry's, External Devices
- **Create IT Documentation**
 - EQ Inventory
- **Helpdesk Support**
 - Technical Hardware/Software Issues
- **Annual Scheduled Site Visits**

Benefits of Solution Oriented Support:

- Point of Contact for Technology Needs
- Helpdesk/Onsite Support for Resolution
- Knowledgeable Technology Decisions

¹ Three Year Service Agreement Required